

Terms of Service

Effective Date: 07/27/2025

Welcome to **SoniqCX** (the “Company,” “we,” “our,” or “us”). These Terms of Service (“Terms”) govern your use of our website located at www.soniqcx.com (the “Site”) and any associated services, platforms, or tools provided by SoniqCX (collectively, the “Services”).

By accessing or using our Site or Services, you (“you” or “User”) agree to be bound by these Terms. If you do not agree with these Terms, do not use our Site or Services.

1. About SoniqCX

SoniqCX is a U.S.-based business process outsourcing (BPO) provider headquartered in the state of Utah. We offer customer support, sales, and technical service solutions to clients across a variety of industries.

2. Eligibility

You must be at least 18 years of age and capable of forming a binding contract to use this Site or our Services. By using our Site or Services, you represent and warrant that you meet these requirements.

3. Use of the Site

You agree to use the Site only for lawful purposes and in a manner consistent with these Terms. You agree not to:

- Access or use the Site for any unlawful or prohibited purpose;
 - Attempt to gain unauthorized access to any portion of the Site or Services;
 - Use the Site to transmit any viruses, malware, or harmful code;
 - Copy, reproduce, modify, or distribute content from the Site without our prior written permission.
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4. Intellectual Property

All content, logos, graphics, and other materials on the Site are the intellectual property of SoniqCX or its licensors and are protected by U.S. and international copyright, trademark, and other intellectual property laws. You may not use, copy, or reproduce such content without express written consent from us.

5. Third-Party Links

Our Site may contain links to third-party websites or services that we do not own or control. We are not responsible for the content, privacy policies, or practices of any third-party websites or services.

6. Privacy

Your use of the Site and Services is also governed by our [Privacy Policy](#), which is incorporated into these Terms by reference. Please read our Privacy Policy carefully for information about how we collect, use, and disclose personal information.

7. Disclaimer of Warranties

THE SITE AND SERVICES ARE PROVIDED “AS IS” AND “AS AVAILABLE,” WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. SONIQCX DISCLAIMS ALL WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

We do not guarantee that the Site will be secure, error-free, uninterrupted, or that any defects will be corrected.

8. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT SHALL SONIQCX OR ITS OFFICERS, EMPLOYEES, AGENTS, OR AFFILIATES BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO YOUR USE OF THE SITE OR SERVICES.

Our total liability to you for any claim arising out of or relating to the Site or Services shall not exceed \$100 or the amount you paid to us, if any, during the six (6) months prior to the claim.

9. Indemnification

You agree to indemnify, defend, and hold harmless SoniqCX and its officers, directors, employees, agents, and affiliates from and against any claims, damages, obligations, losses, liabilities, or expenses arising out of or relating to your use of the Site or violation of these Terms.

10. Governing Law & Jurisdiction

These Terms shall be governed by and construed in accordance with the laws of the State of **Utah**, without regard to its conflict of law principles. Any legal action or proceeding arising out of or relating to these Terms shall be brought exclusively in the state or federal courts located in **Salt Lake County, Utah**, and you consent to the personal jurisdiction of such courts.

11. Changes to Terms

We reserve the right to modify or update these Terms at any time. When we do, we will update the “Effective Date” at the top of this page. Continued use of the Site or Services after such changes constitutes your acceptance of the new Terms.

12. Contact Us

If you have any questions about these Terms, please contact us at:

SoniqCX

Salt Lake City, Utah

Email: justin@soniqcx.com

Website: www.soniqcx.com
