

Privacy Policy

Effective Date: 07/28/2025

SoniqCX (“Company,” “we,” “us,” or “our”) respects your privacy and is committed to protecting it through this Privacy Policy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.soniqcx.com (the “Site”) and use our business services (the “Services”).

By using our Site or Services, you agree to the terms of this Privacy Policy. If you do not agree, please do not use our Site or Services.

1. Information We Collect

We may collect the following types of information:

a. Information You Provide to Us

- Name, company, and contact information (email, phone number, etc.)
- Business inquiries or support requests
- Information submitted via forms or email communication

b. Information We Collect Automatically

- IP address and geolocation
 - Browser type and operating system
 - Pages visited and time spent on the site
 - Cookies and usage data (see Cookie Policy below)
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2. How We Use Your Information

We may use your information to:

- Respond to inquiries or requests
- Provide and improve our services
- Communicate with you about our business, updates, or promotional offers
- Monitor and analyze usage of our Site

- Enforce our Terms of Service and prevent misuse
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3. How We Share Information

We do **not sell** your personal information. We may share it with:

- **Service providers** who support our business (e.g., web hosting, email services)
 - **Legal authorities**, if required to comply with laws or respond to legal process
 - **Business partners**, only with your consent
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4. Data Retention

We retain your personal data only as long as necessary to fulfill the purposes for which it was collected, including legal, accounting, or reporting requirements.

5. Your Rights

Depending on your jurisdiction, you may have rights such as:

- Accessing or correcting your personal data
- Requesting deletion of your data
- Opting out of marketing communications
- Requesting information about how your data is used

To exercise these rights, email us at [Insert Contact Email].

6. California Privacy Rights (CCPA)

If you are a California resident, you may request:

- A list of categories of personal information we have collected and shared
- Access to specific personal data
- Deletion of your personal data

We will not discriminate against you for exercising these rights.

7. Data Security

We use appropriate technical and organizational measures to protect your information. However, no system can be guaranteed 100% secure.

8. Children's Privacy

Our Site and Services are not directed to or intended for children under 18. We do not knowingly collect data from minors.

9. Changes to This Privacy Policy

We may update this policy periodically. The updated version will be indicated by an updated “Effective Date” and will be effective as soon as it is posted.

10. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

SoniqCX

Salt Lake City, Ut

Email: preston@soniqcx.com

Cookie Policy

Effective Date: 07/28/2025

SoniqCX uses cookies and similar tracking technologies on our website www.soniqcx.com to improve your browsing experience, understand user behavior, and support our marketing efforts. This Cookie Policy explains what cookies are, how we use them, and your choices.

1. What Are Cookies?

Cookies are small text files stored on your device when you visit a website. They help the site recognize your device and remember information about your visit.

2. Types of Cookies We Use

- **Essential Cookies** – Necessary for the website to function properly (e.g., page navigation, secure access).
- **Performance Cookies** – Help us understand how visitors interact with the site (e.g., Google Analytics).
- **Functional Cookies** – Remember user preferences to provide enhanced functionality.
- **Marketing Cookies** – May be used to deliver targeted ads or measure campaign effectiveness.

3. How to Control Cookies

You can control or delete cookies through your browser settings. Most browsers allow you to:

- View what cookies are stored
- Block or delete cookies
- Set preferences for specific websites

Note: Disabling cookies may affect site functionality.

4. Third-Party Cookies

We may use third-party services such as:

- **Google Analytics**
- **Meta Pixel (Facebook)**

These services may collect anonymized usage data across websites.

5. Updates to This Policy

We may update this Cookie Policy from time to time. Changes will be posted on this page with an updated “Effective Date.”

6. Contact

If you have questions about our use of cookies, email us at preston@soniqcx.com